

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL
ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM
RECEIVED



Investigator: Richard Martinez

Phone:

Fax: (

2013 JUN 13 A 8 11

Priority: Respond Within Five Days

Opinion **No. 2013 - 111127**

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 6/12/2013 Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

JUN 13 2013

Complaint By: **First:** Howard L. **Last:** Harper

DOCKETED BY

Account Name: Howard L. Harper

Home: (

Street:

Work:

City: Maricopa

CBR:

State: AZ **Zip:** 85138

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone: (

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

I have heard about the proposed rate increase for my area and I want to comment on it. I have lived in this community with wife for the past 8 years. We are in a gated community, Province, and at first, it was a great place to live. Now, the HOA fees have gone up very high, the infrastructure of the City of Maricopa is weak to non existent and the water rates are so high as to be ridiculous.

It is just the two of us living here and we only use a small amount of water for cleaning clothes, washing dishes and bathing. We can no longer afford to pay for the high priced water fees. We buy bottled water to drink and cook with, we no longer wash our cars, and we no longer wash off our windows, drive and patio. Even with all of this, we still have to pay \$112-\$114 per month for the water bill. This is absurd! We know that there is a severe problem somewhere in the company or we would not be stiffed with such a high fee. Talking to them does not good, and often just makes things worse for us when we complain.

So, we just quietly sit, and wait for our home value to go up enough so that we can sell and move out. We have found many, many lovely places outside of this county, where the water rates and other utilities are much lower, and they have an infracture in place where they provide services to the citizens.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/12/13

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/12/2013

Opinion No. 2013 - 111127
